

# **“Law Audience’s Webinar on Consumer Protection Law: A Legal Insight into Day-To-Day Concerns of Consumers”**

## **ABOUT LAW AUDIENCE:**

**Law Audience®** is an online legal platform which is aimed at spreading the legal education and other opportunities related to the field of law among the legal audience as much as possible. It was introduced on the **25th of June 2018**. It is a '**Dream Project**' of **Mr. Varun Kumar (Founder-CEO-Editor-In-Chief-Publisher)**. The main motive of this platform is to set new trends in the field of legal education by organising various **Seminars, Online Competitions, Conferences, Workshops, Call for Papers, Online Webinars and Online Quizzes**. In order to promote the legal research work among the legal fraternity, Law Audience introduced an online law journal titled as **Law Audience Journal (ISSN (O): 2581-6705)**, an ISSN number was assigned to the journal on the **16th of October 2018** and the journal published its **1st Issue in the month of August 2018**.

## **ABOUT THEME:**

**“Consumer Protection Law: A Legal Insight into Day-To-Day Concerns of Consumers”**

## **ABOUT SPEAKER:**

**Dr. Jayanti Srivastava, Asst. Prof. Amity University (Amity Business School), Lucknow:**

She is currently working as Assistant Professor with Amity University (Amity Business School), Lucknow. It has now been more than 16 years in Amity Lucknow. Plus, she has 09 years of Industry experience working with Multi-National Company. She is a Law and Management graduate and a Ph.D. holder. She has been freelancing with **Department of Education, UP Govt. regarding conduct of Workshops, Editing, Report Writing, Projects etc.**, for more than a decade.

**Hobbies:** Formed and established cycling group in Lucknow in the name of **“Join Cycling with Me”** in June, 2016 to promote awareness about health and fitness. She is also a theatre artist and actively involved in theatre related activities.

# **“Law Audience’s Webinar on Consumer Protection Law: A Legal Insight into Day-To-Day Concerns of Consumers”**

## **ABOUT WEBINAR:**

Consumer Protection Act came into being in 1986 and has constantly proven to help consumers to protect them from issues related threats of life and property. With the passage of time it was genuinely observed that CPA, 1986 should be upgraded in commensuration with the needs of consumers with the fast-changing business world. New Consumer Act, 2019 has got new framework and fulfills the current requirements of consumers. The redressal mechanism, mediation system and CCPA have been introduced/revised to make consumers familiarize and actualize with their day-to-day needs.

## **The following sub-topics will be discussed during the session:**

1. Introduction
2. Consumer Protection Act 2019 vis a vis the Consumer Protection Act, 1986 - New legal framework for the consumer protection
3. Consumer Movements and the Movements of the Consumer Organisations
4. E-commerce and consumer protection
5. Consumer Grievance Redressal Mechanism
6. CCPA

## **ELIGIBILITY:**

- 1) It shall be an online event;
- 2) It is open for Students, Lawyers, Research Scholars, Teachers, Judges, Professionals and Academicians or for anyone who is interested in topic of the Webinar;

## **TIMINGS & DATE:**

Date: 24<sup>th</sup> August 2020;

Timings: 4:00 PM to 5:00 PM;

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## **VENUES:**

1. Zoom;
2. Live-Streaming on **YouTube Channel**;

**Subscribe to our YouTube Channel & Press the bell icon button to receive notifications:**

<https://www.youtube.com/lawaudience>

## **ZOOM MEETING LINK:**

The meeting link will be provided directly in the **WhatsApp Group** before 10 Minutes. You must join the WhatsApp Group to receive the meeting link. After filling up the registration form you’ll be added in the **WhatsApp Group** on or before **24<sup>th</sup> of August 2020** (you’ll receive an Invitation link to join the WhatsApp Group on your email ID. You are requested not to share this link with anyone. Keep checking your email inbox including the Spam Folder). The Zoom Meeting link maybe sent on email Ids also. So please make sure that you mention your correct email id on the Registration Form.

## **YOUTUBE LIVE STREAMING LINK:**

To receive the instant notification about the live session, you can subscribe to our YouTube channel and also press the bell icon button otherwise we’ll send the **link of YouTube live-streaming after 10 minutes, i.e., 4:10 PM, in the WhatsApp Group**. After filling up the registration form you’ll be added in the **WhatsApp Group** on or before **24<sup>th</sup> of August 2020** (you’ll receive an Invitation link to join the WhatsApp Group on your email ID. You are requested not to share this link with anyone. Keep checking your email inbox including the Spam Folder).

If we face any technical/internet/ error during the YouTube Live Streaming then in that case we’ll stream it live on our **Facebook Page** ([www.facebook.com/lawaudience](http://www.facebook.com/lawaudience)) and will send the streaming link the YouTube WhatsApp Group.

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## **REGISTRATION FEE:**

100 Rs only.

**Note: Registration fee is not refundable at any cost unless the event is cancelled by the organizer.**

## **E-CERTIFICATE:**

***E-certificate*** will be given to all the registered participants (***subjected to the norms of attendance as mentioned in this official notification***) you have to upload a ***screen-shot of payment*** while filling up the registration form. ***E-certificate*** will be emailed ***within 48 hours after the end of the Webinar Session.***

**Note: E-certificate will be given only if you join the session and mark your attendance as per the norms of attendance mentioned in this notification. If you pay the registration fee but do not mark your attendance or do not join the webinar session even in that case fee is not refundable and no e-certificate will be given.**

## **You can pay using:**

**GooglePay: 8351033361 or**

**Paytm: 8351033361 or**

**UPI ID: varunjaswal.jaswal66@oksbi; or**

## **Bank Account Details:**

Account Holder Name: Mr. Varun Kumar,

Bank Name: State Bank of India (SBI),

Account No: 35216614509,

IFSC Code: SBIN0002343,

## **ATTENDANCE:**

### **Attendance for Zoom Meeting:**

## **“Law Audience’s Webinar on Consumer Protection Law: A Legal Insight into Day-To-Day Concerns of Consumers”**

No separate link will be provided in the Zoom Meeting for the purpose of marking attendance of participants(s). The attendance report of all the participants will be auto generated in the Zoom account of the Host. You just have to join the Zoom Meeting from the same name as mentioned on the Registration Form. If your name on Zoom Account is something else then re-name it before joining the Zoom Meeting.

### **Attendance for YouTube Live-Streaming:**

For the purpose of marking attendance participants have to comment his/her full name and email id in the comment box of the YouTube Live-Streaming Video.

### **THE REGISTRATION LINK FOR ZOOM:**

Participants can register for this webinar session only through **Google Form**. No other mode of registration is acceptable. The registration link will be closed at **10:00 AM on 24<sup>th</sup> of August 2020** or **earlier**. *(If we receive cross the maximum participants allowed limit. In that case you can fill up the YouTube Registration Form).*

**LINK (To access the registration from you have to login with your Gmail ID or Google Account):** <https://forms.gle/AAgKk19mD3JxnqaC8>

**Note: If any participant who has registered for the Zoom Meeting doesn’t join the meeting on time then in that case we’ll send the Zoom Meeting link in the YouTube WhatsApp Group also.**

### **THE REGISTRATION LINK FOR YOUTUBE LIVE-STREAMING:**

If you don’t want to join the **session on Zoom or the Zoom registration form is closed** then you can register for the **YouTube Live-Streaming**. The registration link will be closed at **10:00 AM on 24<sup>th</sup> of August 2020**.

**LINK: (To access the registration from you have to login with your Gmail ID or Google Account):** <https://forms.gle/3YH9jLycMqTy9DaH9>

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**Note: If any participant who has registered for the Zoom Meeting doesn’t join the meeting on time then in that case we’ll send the Zoom Meeting link in the YouTube WhatsApp Group also.**

## **REQUIREMENTS TO JOIN THE WEBINAR:**

- 1) Laptop/Mobile/Personal Computer (PC or Desktop);
- 2) High Speed Internet Connection;
- 3) Follow us on **YouTube, Facebook and Instagram;**
  - i. **YouTube Channel:** <https://www.youtube.com/lawaudience>
  - ii. **Facebook:** <https://www.facebook.com/lawaudience/>
  - iii. **Instagram:** <https://www.instagram.com/lawaudienceofficial/>

## **IMPORTANT INSTRUCTIONS/TERMS & CONDITIONS:**

- The webinar will be conducted with proper **safeguards** from our side;
- All the registered participants will receive the **Zoom Meeting link** in the **WhatsApp Group before 10 Minutes, i.e., 3:50 PM on 24<sup>th</sup> of August 2020**. After receiving the **Meeting Link** click on that link and **wait in the Waiting Room for 10 minutes**. We’ll admit **all the participants in the Meeting exactly at 4:00 PM**. And if you are registered for **YouTube Live Streaming** then you’ll receive the **Live Streaming Link after 10 minutes, i.e., 4:10 PM, in the YouTube Live Streaming WhatsApp Group**.
- The meeting maybe **locked at 4:30 PM** and **no one maybe allowed to join the zoom meeting after 4:30 PM**. If you fail to join the meeting within the given time limit then it’s your fault not ours. No query regarding the same will be entertained. In that case, we suggest you to watch it live on our **YouTube Channel**.
- While joining the Zoom Meeting you must enter the **same name as mentioned in the Registration form** otherwise you’ll be removed from the meeting. If your name on the Zoom Account is something else then re-name it before joining the meeting.
- The participants are requested to maintain the **dignity of the webinar session;**

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- The participants will be **muted upon entry**;
- The **video of all the participants will be turned off upon entry** but participants can change this during the meeting.
- If you choose to turn on your video during the meeting then make sure that you behave in good manner. You must be **seated in good posture & must be well dressed**. If we found you sitting in an **inappropriate manner such as lying on bed etc**, then we’ll remove you from the meeting immediately and will report to Zoom also.
- At the end of the webinar you can ask your questions by **commenting in the Chat Box or by using raise your hand option from the Zoom Application itself**. If you raise your hand then we’ll unmute to ask your question. If you are watching it live on our **YouTube Channel then you can post your questions in the Comment Box of the Live Video**.
- If you misbehave during the meeting with the **Speaker or Host or with any attendee** then strict action will be taken against you **as per the law for the time being in force**.
- The Webinar Session will be recorded also.
- We advise you that for **better experience you can download the Zoom and set up it in your phone and computer in advance**.
- Law Audience reserves all the **rights relating to postponement, preponement and cancellation of the Webinar Session due to any circumstance or issue**.
- If there’s **any amendment in T&C** of the Webinar Session then we’ll inform you in advance.

### **OFFICIAL NOTIFICATION LINK:**

<https://www.lawaudience.com/consumer-protection-law-a-legal-insight-into-day-to-day-concerns-of-consumers/>

### **CONTACT DETAILS:**

Contact Person Name: Mr. Varun Kumar, Founder-Chief Executive Officer, Law Audience.

Contact No: +91-8351033361.

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Legal Insight into Day-To-Day Concerns of Consumers”**

Email ID: [info@lawaudience.com](mailto:info@lawaudience.com), [ceo@lawaudience.com](mailto:ceo@lawaudience.com).

Contact Timings: 5:00 Pm To 9:00 Pm.

Official Website: [www.lawaudience.com](http://www.lawaudience.com).